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RESPONSABILIDAD SOLIDARIA

CÓMO MEJORAR EL RENDIMIENTO LABORAL POR MEDIO
DEL APOYO by Sylvia Melena

ABOUT THE BOOK

For new Spanish-speaking managers and supervisors, experienced leaders seeking a refresher, and leaders who are either frustrated or losing passion for the job... you can engage employees and improve performance. Through a mix of stories, actionable tips, and templates, leaders learn how to:

- Master the art of supportive leadership
- Inspire employees to advance the organization's vision
- Monitor performance and customer service efficiently
- Lead effective performance improvement conversations
- Pinpoint critical support factors to unleash performance
- Wield the power of employee recognition
- Boost performance through progressive discipline
- Document skillfully

ABOUT THE AUTHOR

Sylvia Melena is the Founder and CEO of Melena Consulting Group, a leadership and management training, consulting, and book coaching company. She is also the international award-winning author of *Supportive Accountability: How to Inspire People and Improve Performance*, the former Vice President of the San Diego Book Awards Association, and the former Co-Programs Director of the San Diego Chapter of the Association for Talent Development.

Her leadership philosophy has been featured by the Society of Human Resources Management *HR Today*, the Human Performance Association, Entrepreneur, LEADx, My Quest for the Best, Northcentral University's Center for the Advancement of Organizational Excellence, and other outlets. Her work has impacted thousands of leaders worldwide.

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